

Needham Market Country Practice

Electronic Prescription Service (EPS)

[From 15th November 2016 this surgery will start offering the EPS Service.](#)

Using EPS - Information & Benefits for Patients/Carers

Start using EPS

Ask at “**Reception**” in the surgery, at any pharmacy or dispensing appliance contractor that offers EPS to add your nomination for you. Nomination means you **choose** a place for your GP practice to electronically send your prescription to. **You don't need a computer to use EPS.** You can choose up to one of each of the following:

- a pharmacy
- *a dispensing appliance contractor* (i.e stockings, wound care, stoma supplies)

You can change your nomination or cancel it and get a paper prescription. If you don't want your prescription to be sent electronically just tell your GP Surgery. If you want to change or cancel your nomination speak to any pharmacist or dispensing appliance contractor that offers EPS, or your GP practice. Tell them before your next prescription is due or your prescription may be sent to the wrong place.

EPS is reliable, secure and confidential. Your electronic prescription will be seen by the same people in GP practices, pharmacies and NHS prescription payment and fraud agencies that see your paper prescription now.

Sometimes pharmacy may see that you have nominated another pharmacy. For example, if you forget who you have nominated and ask them to check or, if you have nominated more than one pharmacy.

The pharmacy will also see all the items on your reorder slip if you are on repeat prescriptions.

Benefits

If you collect repeat prescriptions you will not have to visit your GP practice just to pick up your paper prescription. Instead, your GP will send the prescription electronically to the place you choose, **saving you time.**

The prescription is an electronic message so there is **no paper prescription to lose.**

You will have **more choice** about where to get your medicines from because they can be collected from a pharmacy **near to where you live, work or shop.**

If the prescription needs to be cancelled the GP can **electronically cancel and issue a new prescription** without you having to return to the practice – **saving you extra trips.**

You may not have to wait as long at the pharmacy as your repeat prescriptions can be made ready before you arrive.

You can get all these benefits if you:

- have a stable condition
- don't want to go to your GP practice every time to collect your repeat prescription
- collect your medicines from the same place most of the time
- use a prescription delivery service now.

You will not get as many benefits, if you:

- don't get prescriptions very often or
- pick up your medicines from different places.

The service you already receive will not change if:

- If you use a pharmacy delivery service for your medication this will not change.
- If your medication is delivered or collected by the practice, this service will remain the same

On behalf of the Needham Market Country Practice